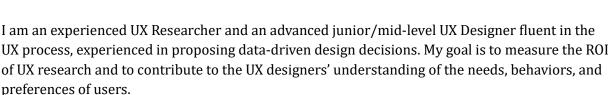
Kevin-Konstantin Starikov

UX Researcher & Designer

508-250-7666 https://www.linkedin.com/in/konstantin-starikov/ kstarikov.org





UX / Information Services

UX Researcher/UI Designer Sept 2022 – Dec 2023

UX Consultant/ Real Estate Professional Aug 2021 – Sept 2022

Head of User Services Nov 2011 – July 2020

Cornerstone Whole Healthcare Organization (C-WHO)

Utilized ethnographic research methods to understand the user experience in a realworld environment, ensuring a comprehensive understanding of user workflows.

Advocated web accessibility issues in healthcare to non-profit constituents. Improved C-WHO website usability and navigation menu, which led to a 125% increase in site visits.

Red Tree Real Estate (RTRE)

As a part-time UX consultant and a part-time real estate agent I supported the marketing team, created user personas, improved website usability, observed and analyzed user interactions to inform design improvements of the company's website.

The Alumni Medical Library, Boston University (BU)

Designed quantitative and qualitative surveys and in-depth user interviews to gather insights into user behaviors, needs, and pain points within the medical library context. Served on the BU Libraries Assessment Committee (2012-2020). Co-chaired the Assessment COI at Boston Library Consortium (2015-2020).

Information Services Librarian

March 2008 – Oct 2011

Conducted surveys, usability studies, and focus groups. Improved user satisfaction with orientation workshops by 70%.

Instructional Design / Pedagogy

Russian Language Instructor Sept 2018 – May 2023

Teaching Fellow Jan 2004 – Dec 2004

Boston University (BU)

Designed eLearning experiences, evaluated and improved learning experiences based on students' feedback.

Yale University

85% of my students reported in the post-course feedback that they gained an in-depth understanding of Russian culture.

Education

Google UX Certification Program, Coursera (2022)

Brown University PhD, Department of Slavic Languages and Literatures (2016)

Simmons University MLIS, Master of Library and Information Science Program (2007)

Yale University MPhil, Department of Slavic Languages and Literatures (2005)

The University of Chicago MA, Master of Arts Program in the Social Sciences, MAPSS (2000)

Boston University BA (double major, summa cum laude) (1998) History and International Relations St. Anne's College, Oxford University Study Abroad Program (1997)

<u>Skills</u>
UX Design

Adobe XD
UX Research NVivo

Web Development HTML5 CSS3 JavaScript Webflow

Figma

low-1

high-5

Work Ethic Self-Motivation Adaptability Empathy Problem Solving Design Thinking Collaboration

Achievements:

- Scrum Master (2021-2023)
- Dr. Pranas A. Sveikauskas Award in Recognition of an Outstanding Dissertation (2016)
- The Association of Research Libraries Academy Fellowship (2005-2006)