

Kevin-Konstantin Starikov

UX Researcher & Designer

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to see my portfolio ▶



I am an experienced UX Researcher and an advanced junior/mid-level UX Designer fluent in the UX process, experienced in proposing data-driven design decisions. My goal is to measure the ROI of UX research and to contribute to the UX designers' understanding of the needs, behaviors, and preferences of users.

UX / Information Services

UX Researcher/UI Designer

Sept 2022 – Dec 2023

Cornerstone Whole Healthcare Organization (C-WHO)

Utilized ethnographic research methods to understand the user experience in a real-world environment, ensuring a comprehensive understanding of user workflows.

Advocated web accessibility issues in healthcare to non-profit constituents.

Improved C-WHO website usability and navigation menu, which led to a 125% increase in site visits.

UX Consultant/ Real Estate Professional

Aug 2021 – Sept 2022

Red Tree Real Estate (RTRE)

As a part-time UX consultant and a part-time real estate agent I supported the marketing team, created user personas, improved website usability, observed and analyzed user interactions to inform design improvements of the company's website.

Head of User Services

Nov 2011 – July 2020

The Alumni Medical Library, Boston University (BU)

Designed quantitative and qualitative surveys and in-depth user interviews to gather insights into user behaviors, needs, and pain points within the medical library context.

Served on the BU Libraries Assessment Committee (2012-2020). Co-chaired the Assessment COI at Boston Library Consortium (2015-2020).

Information Services Librarian
March 2008 – Oct 2011

Conducted surveys, usability studies, and focus groups. Improved user satisfaction with orientation workshops by 70%.

Instructional Design / Pedagogy

Russian Language Instructor
Sept 2018 – May 2023

Boston University (BU)
Designed eLearning experiences, evaluated and improved learning experiences based on students' feedback.

Teaching Fellow
Jan 2004 – Dec 2004

Yale University
85% of my students reported in the post-course feedback that they gained an in-depth understanding of Russian culture.

Education

Google
UX Certification Program, Coursera (2022)

Brown University
PhD, Department of Slavic Languages and Literatures (2016)

Simmons University
MLIS, Master of Library and Information Science Program (2007)

Yale University
MPhil, Department of Slavic Languages and Literatures (2005)

The University of Chicago
MA, Master of Arts Program in the Social Sciences, MAPSS (2000)

Boston University
BA (double major, summa cum laude) (1998)
History and International Relations
St. Anne's College, Oxford University
Study Abroad Program (1997)

Skills

		low- 1	high-5
UX Design	<i>Figma</i>	■	■
	<i>Adobe XD</i>	■	■
UX Research	<i>NVivo</i>	■	■
Web Development	<i>HTML5</i>	■	■
	<i>CSS3</i>	■	■
	<i>JavaScript</i>	■	■
	<i>Webflow</i>	■	■
Work Ethic		■	■
Self-Motivation		■	■
Adaptability		■	■
Empathy		■	■
Problem Solving		■	■
Design Thinking		■	■
Collaboration		■	■

Achievements:

- 🏆 Scrum Master (2021-2023)
- 🏆 Dr. Pranas A. Sveikauskas Award in Recognition of an Outstanding Dissertation (2016)
- 🏆 The Association of Research Libraries Academy Fellowship (2005-2006)